

**2013 FCC EEO Public File Report for Charter Communications
12597 - OPS Hall Cnty NE**

This Report Covers September 1, 2012 through August 31, 2013

Total Number of Full-Time Vacancies Filled During This Period: 13
Total Number of Candidates Interviewed For Full-Time Vacancies During This Period: 39

Please see attached the Recruitment Source List that includes recruitment source contact information.

FULL-TIME VACANCIES FILLED

State NE
FCC Unit 12597 - OPS Hall Cnty NE

			Interviewees Referred by Each Recruitment Source	Number Hired
Req #	Job Title	Recruitment Source(s) Used to Fill the Vacancy		
1301216	Broadband Installer	Charter.com	2	0
		Indeed.com	2	0
		Newspaper Grand Island Independent	1	0
		Direct Employers	0	0
		Grand Island Hub newspaper	0	0
1301216 Total			5	0
1303497	Broadband Installer	Charter.com	1	1
		Direct Employers	0	0
1303497 Total			1	1
1303713	Broadband Installer	Charter.com	1	0
		Google.com	1	0
		Indeed.com	1	0
		Referral	1	0
		Direct Employers	0	0
1303713 Total			4	0
1202955	Broadband Tech I	Charter.com	1	1
		Direct Employers	0	0
1202955 Total			1	1
1204717	Business Account Executive	Charter.com	1	1
		Indeed.com	1	0
		Direct Employers	0	0
1204717 Total			2	1
1302695	Cust Sales & Serv Cntr Rep	Indeed.com	3	1
		Nebraska Department of Labor	1	0
		Direct Employers	0	0

FULL-TIME VACANCIES FILLED

State NE
FCC Unit 12597 - OPS Hall Cnty NE

Req #	Job Title	Recruitment Source(s) Used to Fill the Vacancy	Interviewees Referred by Each Recruitment Source	Number Hired
1302695 Total			4	1
1303262	Cust Sales & Serv Cntr Rep	Nebraska Department of Labor	1	1
		Direct Employers	0	0
1303262 Total			1	1
1203729	Direct Sales Rep	Charter.com	2	1
		Indeed.com	1	0
		Direct Employers	0	0
1203729 Total			3	1
1302634	Direct Sales Rep	Charter.com	1	0
		Nebraska Department of Labor	1	1
		Direct Employers	0	0
		Randstand SourceRight	0	0
1302634 Total			2	1
1203733	Field Auditor	Charter.com	1	1
		Direct Employers	0	0
1203733 Total			1	1
1206202	Field Auditor	Nebraska Department of Labor	1	1
		Direct Employers	0	0
		Randstand SourceRight	0	0
1206202 Total			1	1
1302773	Headend Technician I	Charter.com	5	1
		Indeed.com	1	0
		Direct Employers	0	0
1302773 Total			6	1
1205124	Network Technician	Charter.com	3	1
		Direct Employers	0	0
1205124 Total			3	1
1302805	Sup, Technical Ops I	Charter.com	4	1
		Direct Employers	0	0
1302805 Total			4	1
1303473	System Technician I	Charter.com	1	1
		Direct Employers	0	0
1303473 Total			1	1
Grand Total			39	13

RECRUITMENT SOURCE LIST

Name of Recruitment Source	Street Address	City, State, Zip	Contact Person	Telephone Number	Entitled to Notification?	Total Number of Referrals
Charter.com	www.charter.com		Internet Posting	N/A	N	23
State Job Board-NE	www.networks.nebraska.gov		Internet Posting	N/A	N	4
Indeed.com	www.indeed.com		Internet Posting	N/A	N	9
Direct Employers Association	www.charter.com	9002 N. Purdue Rd. Ste. 100, Indianapolis, IN 46268	Internet Posting	317-874-9000	N	
Referral	various				N	1
Grand Island Independent (Sunday October 16th and Wednesday Oct 19)		Grand Island, NE	Jan Novotny Classified Advertising Sales Representative	308-381-9446		1
Craigslist		Grand Island, NE	www.craigslist.org			
Google	1600 Amphitheatre Parkway	Mountain View, CA 9	Internet Posting		N	1

Supplemental Recruitment Initiatives:

#	Name	Date	Description
1	Charter Offices	Weekly	Weekly postings of all opening in each Charter office for internal candidates to review.
2	Direct Employers Association	On-going	Charter is a member of the Direct Employers Association. Though this non-profit network, job vacancies for this unit are distributed to a wide array of recruitment sources, including, but not limited to, educational institutions, state workforce agencies, and job banks(s), and organizations that distributes to women, minorities, the disabled, and veterans.
3	Nebraska Products Show	10/03/2013 - 10/04/2013	Product/Expo Show in Grand Island, Nebraska. Largest business & industry product show in Nebraska & the Midwest.
4	Establishment of training programs designed to enable unit personnel to acquire skills that could qualify them for higher level positions	Ongoing	Charter Communications arranged and paid for training for field technicians and supervisors, enabling acquisition of skills to qualify them for higher level positions. Supervisors and managers participated in a variety of training programs devised to assist with leadership development and policy administration skills. Offerings provided at various times during this plan year included Leadership Connect, Advanced Leadership Connect, Effective Hiring, Performance Management, Civil Treatment for Managers, and Strategic Leadership (for Directors and above). Charter Communications provides twice yearly (April and September) study guides and practical assessments to enable self promotion for Broadband and System Technicians. Charter Communications requires that new employees complete the following training within their first month of employment: Harassment Prevention in the Workplace, Information Security and Privacy, Records and Information Management, Wage and Hour, and Charter's Marketing Privacy Preferences.